Miscommunication Over Check Scanning

We talked to one group where their front desk was told, make sure you go ahead and scan in all of the checks and then upload it into this file and thread everything.

And so the front-desk staff was doing that and it turns out they weren't using the check scanner. They were scanning and shredding live checks. Oh my, okay.

The process that they thought was being told to them, but there was a miscommunication. Yeah, which scanner am I supposed to use? Oh, my goodness.

Medical Money Matters Intro

Welcome to Medical Money Matters, the podcast where you can find experts, answers, and resources so that you could achieve mastery over the financial and business aspects of your practice.