Introduction to Blame Culture in Healthcare

Every day, medical practices lose talented employees, valuable revenue, and patient trust because teams spend more time assigning blame than solving problems.

And here's the difficult truth. Most toxic workplace cultures don't begin with bad people. They begin good people operating inside of broken systems. Today, we're going to talk about why blame culture develops in healthcare organizations, the hidden costs that most leaders never calculate, how the infamous front office versus back office battle hurts everyone involved, and most importantly, you can transform your practice into a culture built on accountability, transparency and continuous improvement.

Welcome to Medical Money Matters, the podcast where you can find experts, answers, and resources so that you achieve mastery over the financial and business aspects of your practice.